

#### THE SAVVYTUNES WHITE PAPER

www.savvytunes.com.au

**Client:** Savvy Tunes

**Project:** Build the new "Savvy Tunes" white label music store.

**About:** This document provides a summary of all the features, functions, design, graphics, systems, Google Analytics, Logo, Comp Cards, and general

digital media that we created and managed for the client.





#### www.savvytunes.com.au

#### - CONTENTS

Cover Page	01
Contents Page	02
Home Page	03
Music Page	04
Buy Music	05
Shopping Cart	06
Free Music Page	07
Help Page	80
FAQ Page	09
Saavytel Page	10
Contact Page	11
Global Help Desk & support system - Login Page	12
Global Help Desk & support system - Tickets Page	13
Global Help Desk & support system - Knowledge Page	14
Global Help Desk & support system - Directory	15
Global Help Desk & support system - My Account	16
Google Analytics	33
Custom Branded Music Players	39
Digital Download Vouchers	41
Scratch Pannel Cards	42
Logo Design	43
Major Achievements	44





www.savvytunes.com.au

#### - HOME PAGE





Flash Animation advertising different artists. By clicking on an artist it takes you to their Website.

Customised sections displaying Important Information about purchasing music through Savvy Tunes



Banner to display featured artists. Linking to the chosen artist website and feature to view relevant Youtube video.





Main Header Design, Creative Graphics.



Find what you want fast using the search engine.



Fast customer navigation to different pages of the site depending on what you are looking for.



Link to create a Support ticket for the Back end console team to manage



Link buttons, Banners, Headers, background, Layout, colour scheme, animations

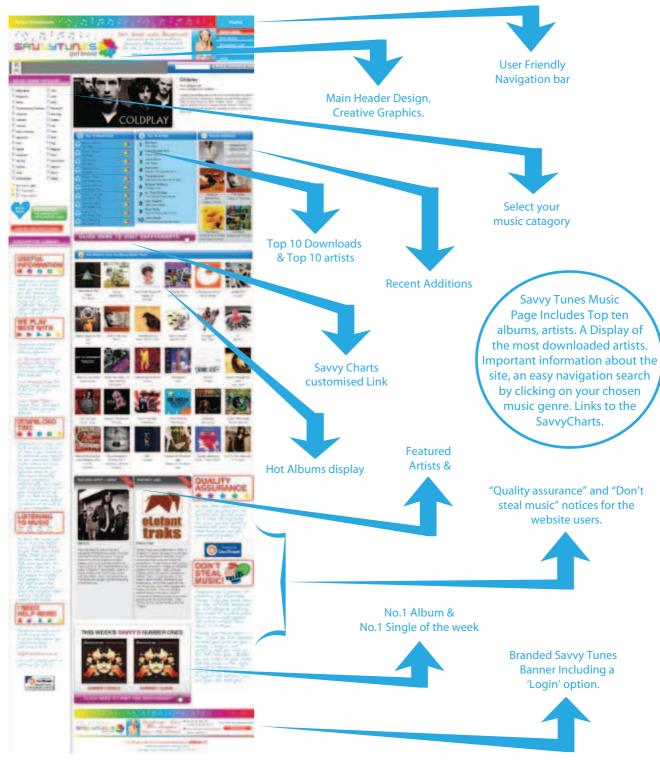
Link to add your own

music to Savvy Tunes



www.savvytunes.com.au

#### - MUSIC PAGE





www.savvytunes.com.au

#### -BUY MUSIC PAGE



"Buy Music" In the navigation bar on the home page links to http://www.savvytel.c om.au/music.aspx for you to purchase your Music online.





www.savvytunes.com.au

- SHOPPING CART



Your Wish List, shows the Artist you have chosen, a short description, Duration, the price, & Credits.

Your Cart, shows the Artist you have chosen, a short description, Duration, the price, & Credits.



www.savvytunes.com.au

#### - FREE MUSIC PAGE



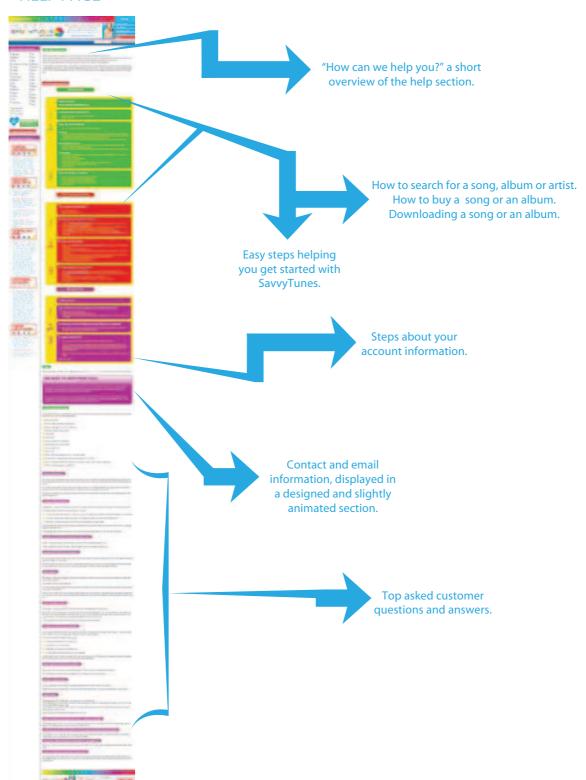


Give a rating of 1,2,3,4 or 5 Stars.



www.savvytunes.com.au

#### - HELP PAGE

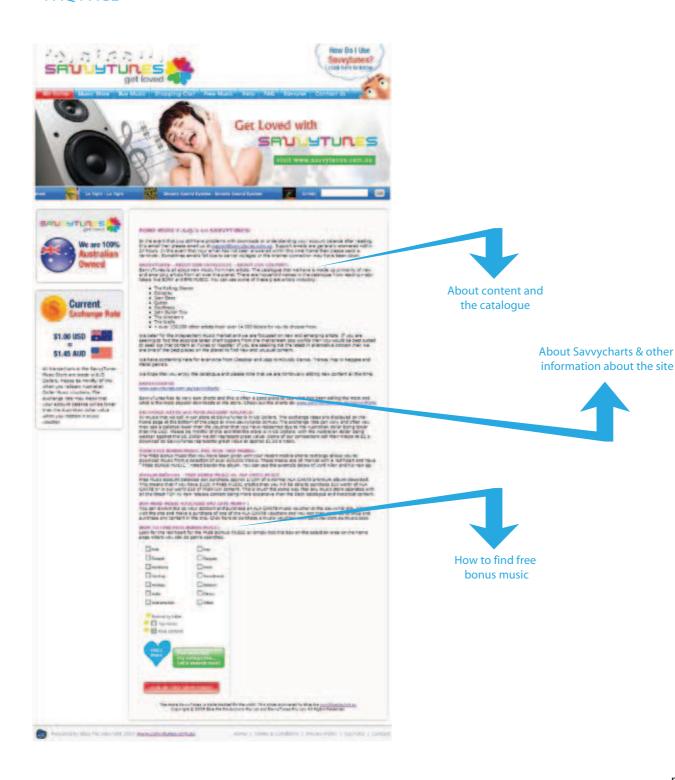


pg.8



www.savvytunes.com.au

- FAQ PAGE





www.savvytunes.com.au

#### - SAVVYTEL PAGE







The Savvytel button in the main navigation bar, links to the Savvytel website.



www.savvytunes.com.au

#### - CONTACT PAGE



Fowered by Blue Pre copyright 2019 mestavolutes con as Home | Tames & conditions | Privacy Palics | Savytal | Contact

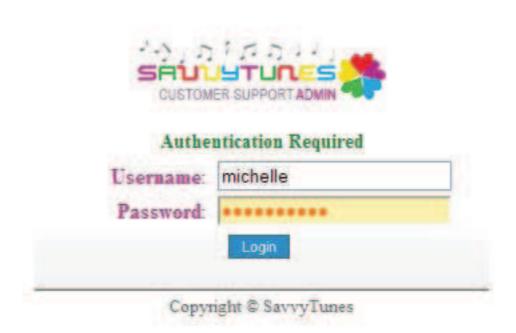
This page shows all contact details as well as a link which goes to Google maps





www.savvytunes.com.au

- GLOBAL HELP DESK & SUPPORT SYSTEM - LOGIN

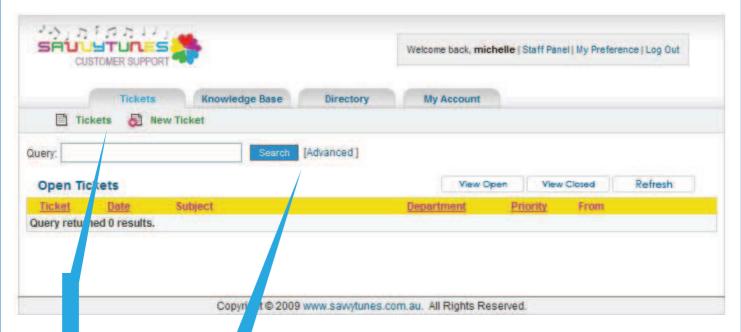


Above shows the login page for the back end console of the Savvytunes website.

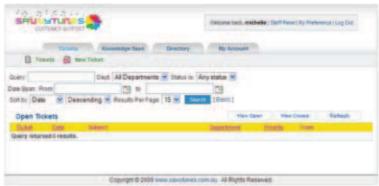


www.savvytunes.com.au

- GLOBAL HELP DESK & SUPPORT SYSTEM -TICKETS



The Ticket sections purpose is for any problems users have with the website, they can get a ticket, explaining their query or problem and it will be sent here.

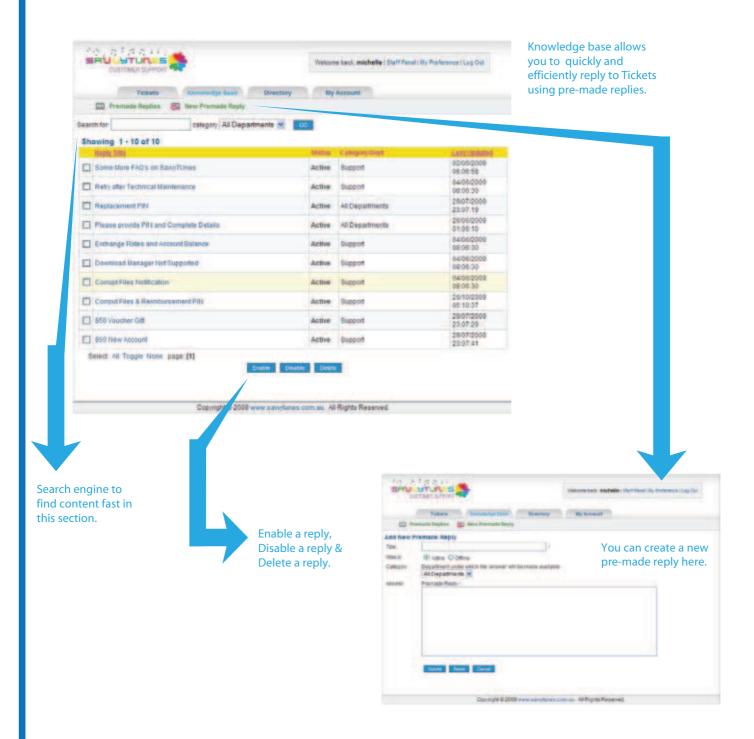


By clicking on advanced we have control over filtering search engine which makes it easier to look for a specific Ticket.



www.savvytunes.com.au

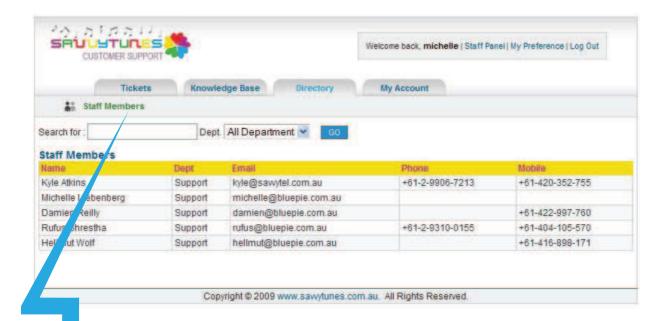
- GLOBAL HELP DESK & SUPPORT SYSTEM - KNOWLEDGE BASE





www.savvytunes.com.au

- GLOBAL HELP DESK & SUPPORT SYSTEM - DIRECTORY



**\** 

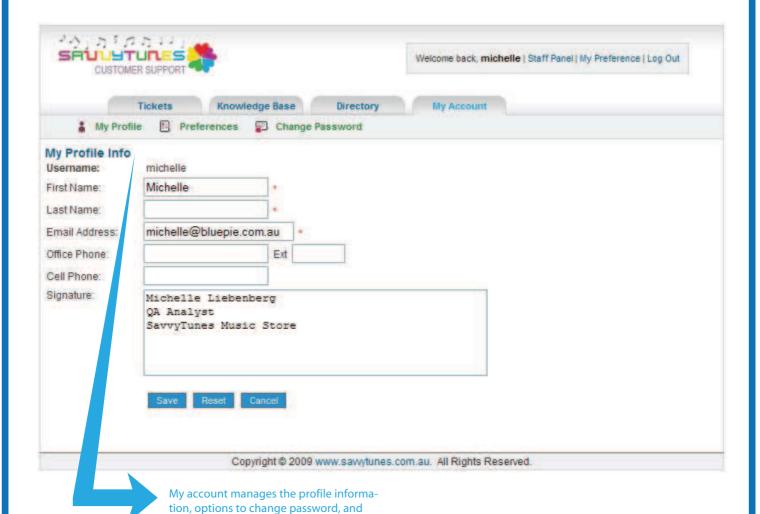
Directory is a list of the staff members who are working on the website. It shows each members contact details.



www.savvytunes.com.au

- GLOBAL HELP DESK & SUPPORT SYSTEM - MY ACCOUNT

preferences of your account.

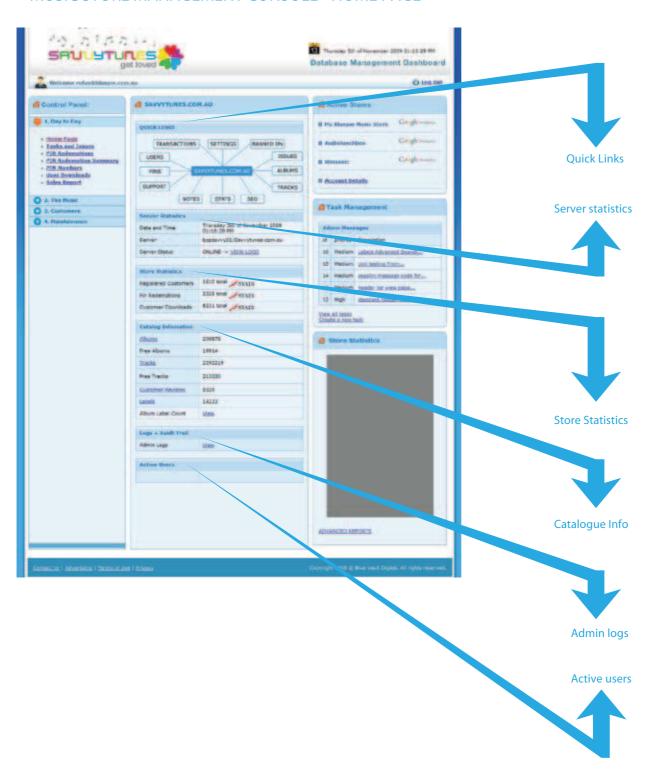


pg. 16



www.savvytunes.com.au

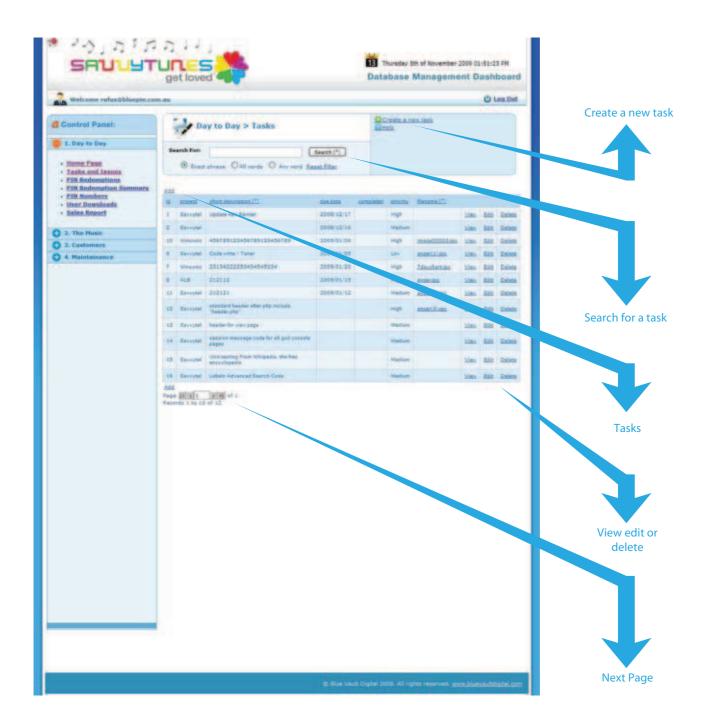
- MUSIC STORE MANAGEMENT CONSOLE - HOME PAGE





www.savvytunes.com.au

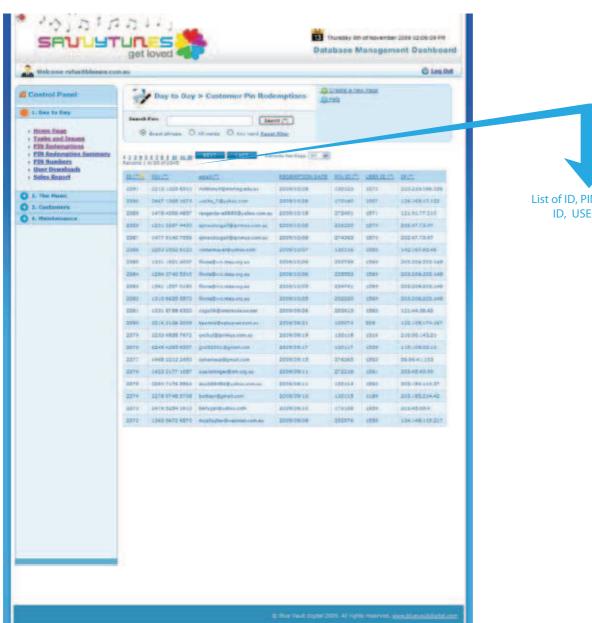
- MUSIC STORE MANAGEMENT CONSOLE - TASKS & ISSUES





www.savvytunes.com.au

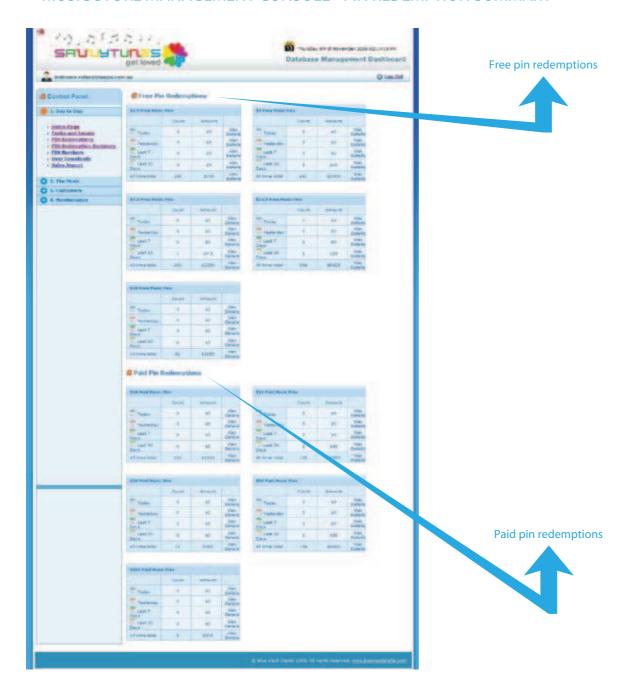
- MUSIC STORE MANAGEMENT CONSOLE - PIN REDEMPTIONS





www.savvytunes.com.au

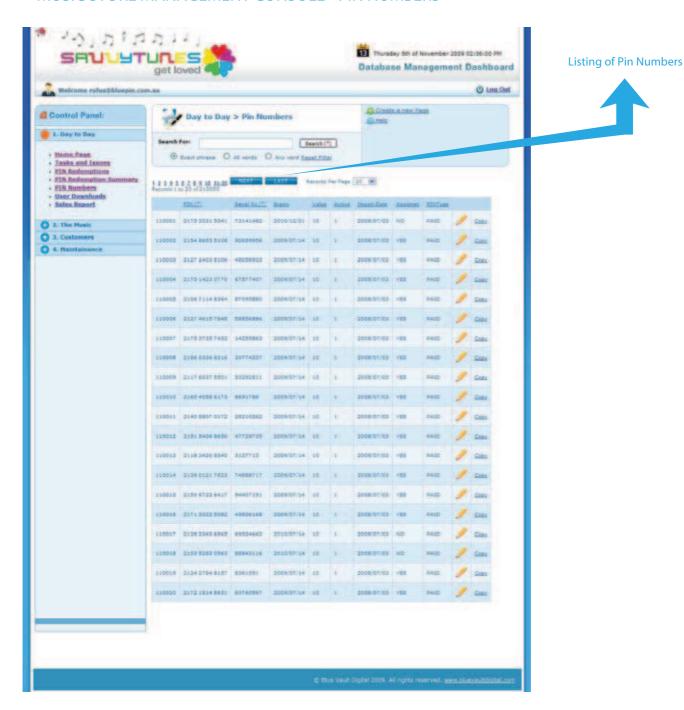
- MUSIC STORE MANAGEMENT CONSOLE - PIN REDEMPTION SUMMARY





www.savvytunes.com.au

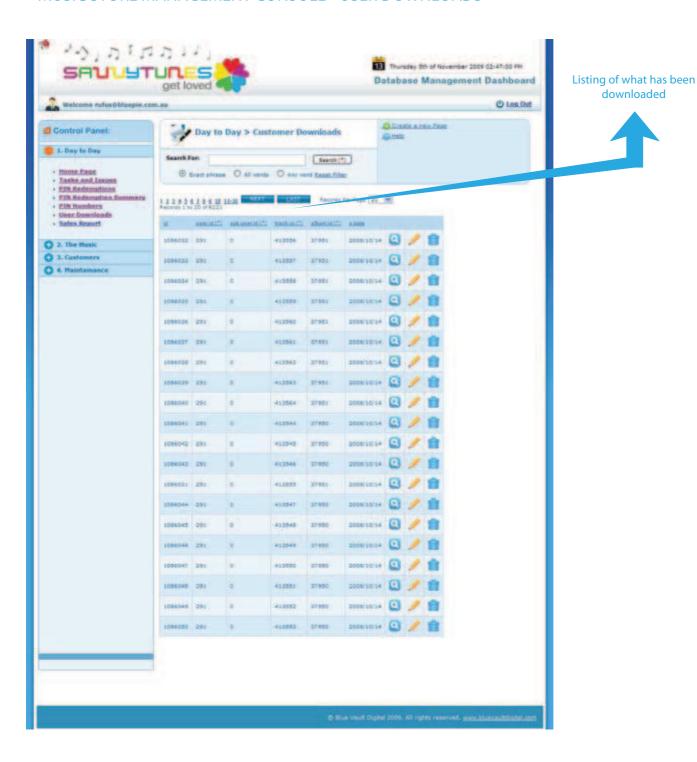
- MUSIC STORE MANAGEMENT CONSOLE - PIN NUMBERS





www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - USER DOWNLOADS



pq. 22

downloaded



www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - SALES REPORT



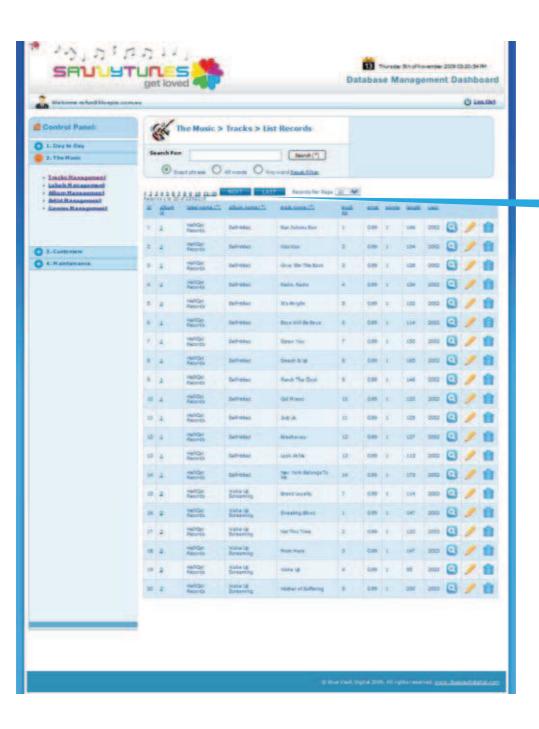
Listing of what has been sold





www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - TRACKS MANAGEMENT



Listing of all track for you to either edit, delete or view details



www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - LABELS MANAGEMENT



Listing of all labels allowing you to edit, delete, add new, or see details of each label





www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - ALBUM MANAGEMENT



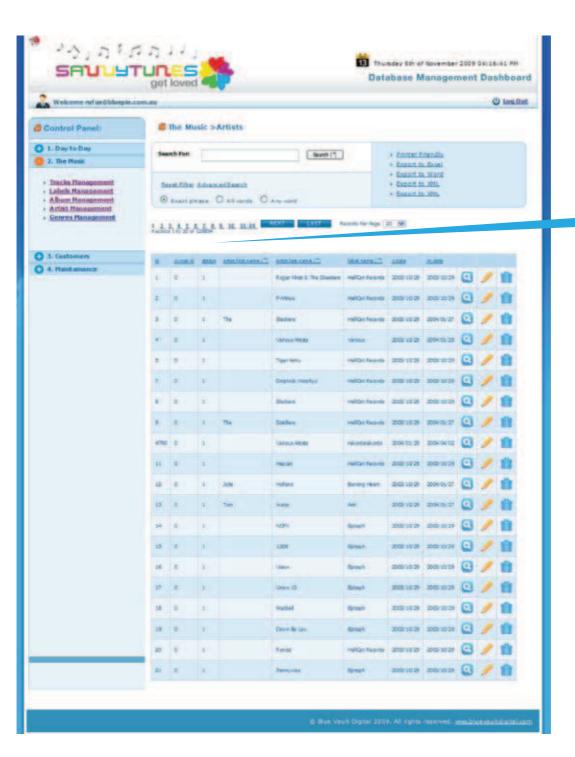
Listing of all albums allowing you to edit, delete, add new, or see details of each album





www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - ARTIST MANAGEMENT

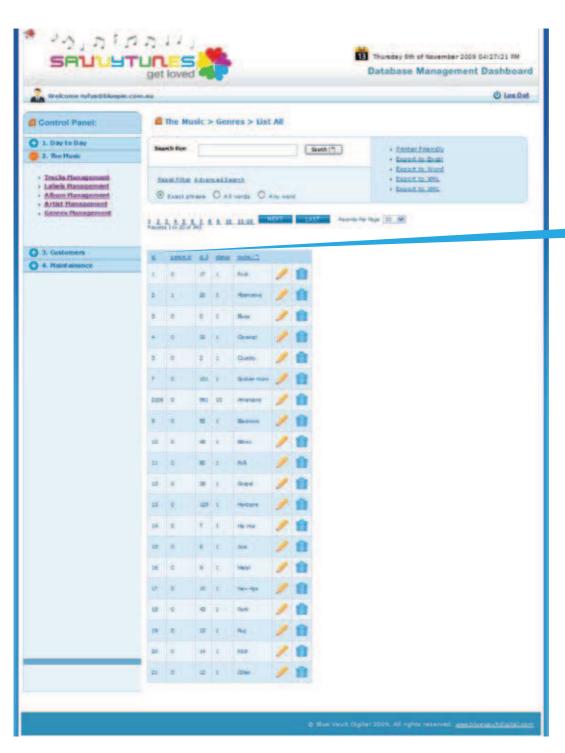


Listing of all artists allowing you to edit, delete, add new, or see details of each artist



www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - GENRES MANAGEMENT

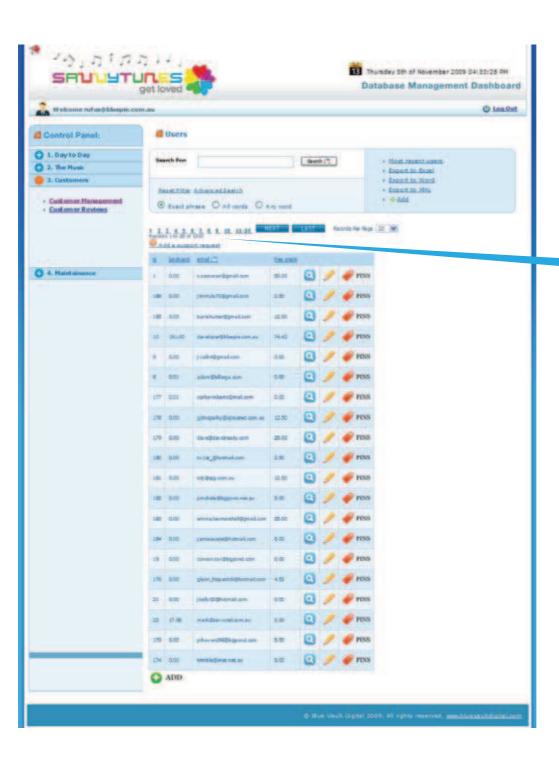


Listing of all music genres allowing you to edit, delete, add new, or see details of each genre



www.savvytunes.com.au

MUSIC STORE MANAGEMENT CONSOLE - CUSTOMER MANAGEMENT



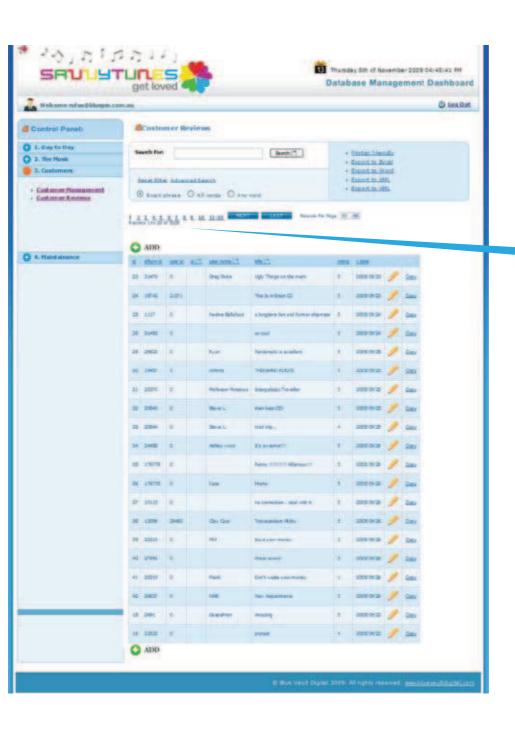
Listing of all customers allowing you to edit, delete, add new, or see details of each customer

pg. 29



www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - CUSTOMER REVIEWS

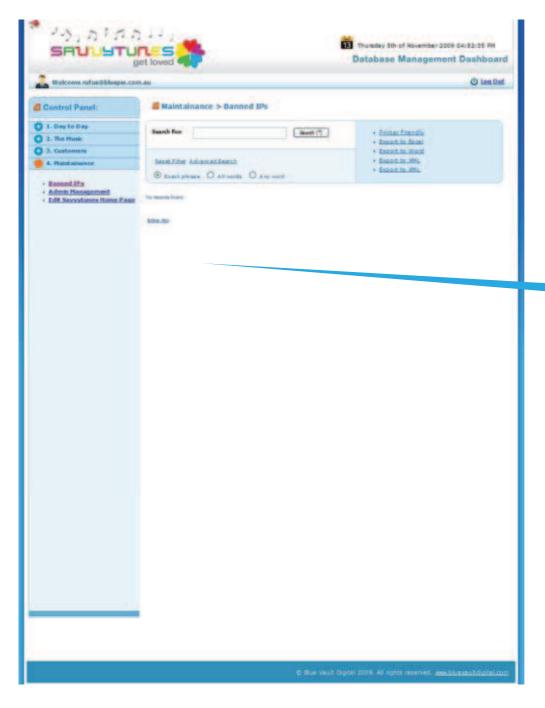


Listing of all customers reviews allowing you to see details of each review



www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - BANNED IP's

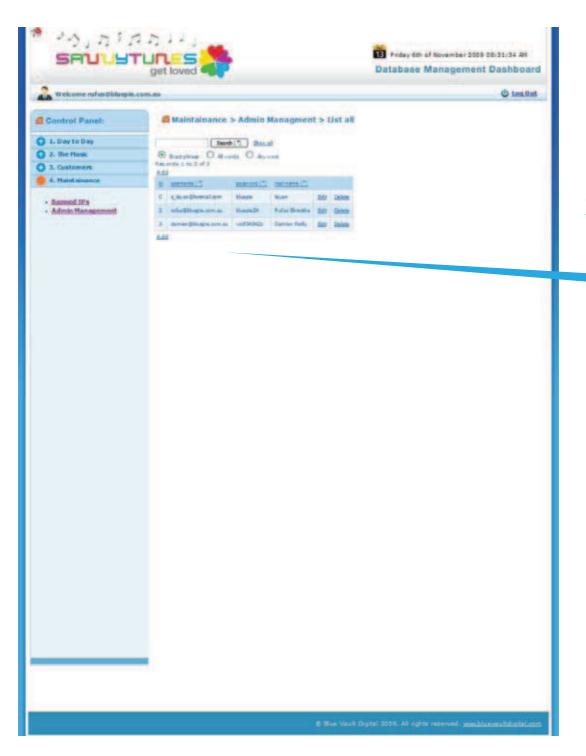


Listing of all banned IP addresses



www.savvytunes.com.au

- MUSIC STORE MANAGEMENT CONSOLE - ADMIN MANAGEMENT

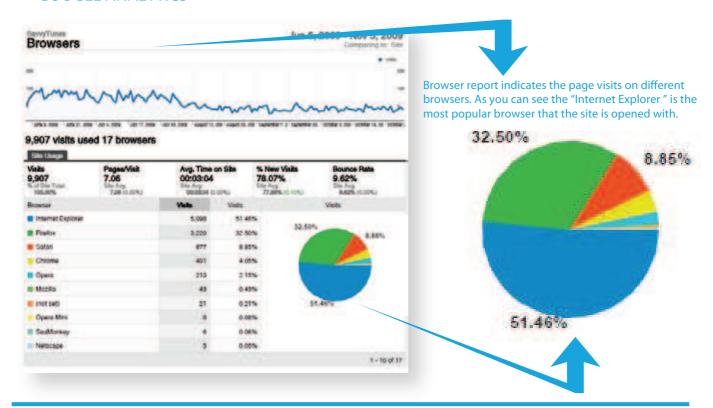


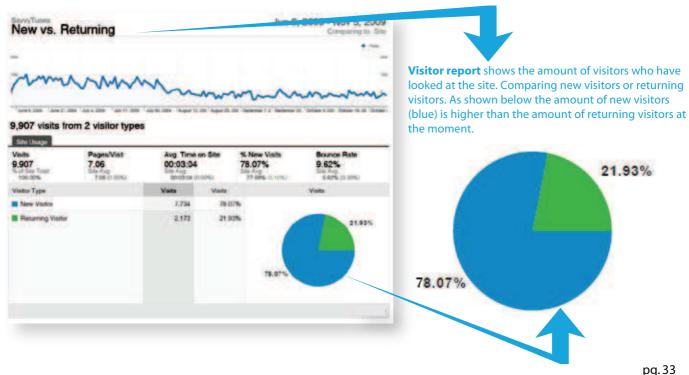
Details of all admin with options to edit the details or delete



www.savvytunes.com.au

#### - GOOGLE ANALYTICS

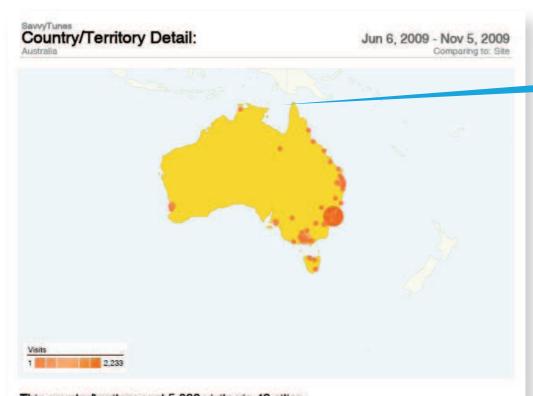






www.savvytunes.com.au

- GOOGLE ANALYTICS



Listing of places in Australia where the visits are coming

This is a map of Australia showing what part of Australia visits are coming from.





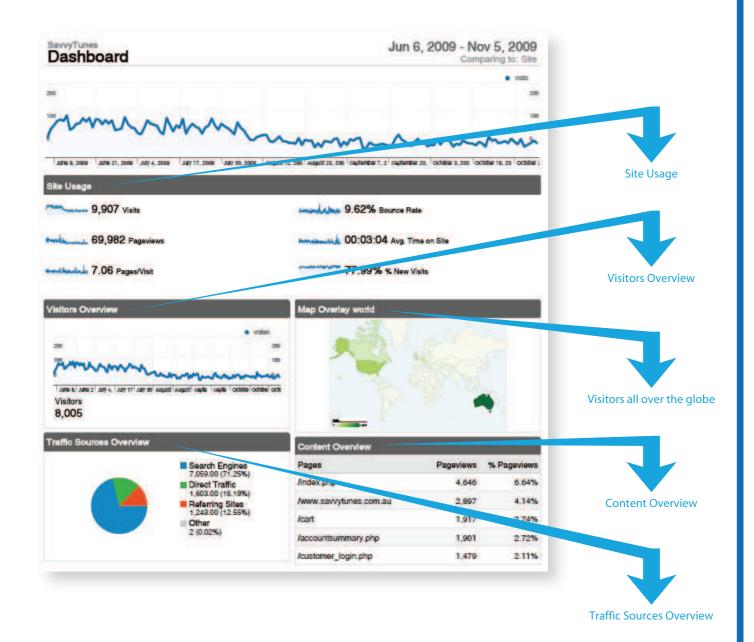
#### This country/territory sent 5,080 visits via 49 cities

Visits 5,080 % of Site Total: 51.28%	Pages/Visit 10.48 Site Avg: 7.06 (48.31%)	Avg. Time on Site 00:04:59 Site Avg. 00:03:04 (62.83%)		% New Visits 70.59% Site Avg. 77.99% (-9.48%)	Bounce Rate 10.51% Site Avg. 9.62% (9.28%)	
City		Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
Sydney		2,233	10.92	00:05:31	62.70%	13.759
Melbourne		1,136	8.31	00:03:55	79.84%	8.279
Brisbane		664	13.13	00:05:28	77.11%	7.689
Perth		363	11.52	00:05:23	69.70%	8.269
Adelaide		228	8.00	00:04:00	82.02%	4.829
Canberra		172	10.18	00:03:29	66.86%	12.219
Hobart		54	11.17	00:04:18	79.63%	5.569
Cranbourne		40	11.75	00:04:44	67.50%	7.509
Nerang		19	6.63	00.02.53	89.47%	0.009



www.savvytunes.com.au

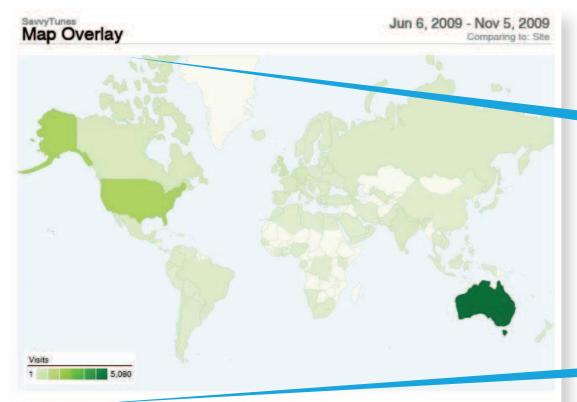
- GOOGLE ANALYTICS





www.savvytunes.com.au

#### - GOOGLE ANALYTICS





#### 9,907 visits came from 121 countries/territories

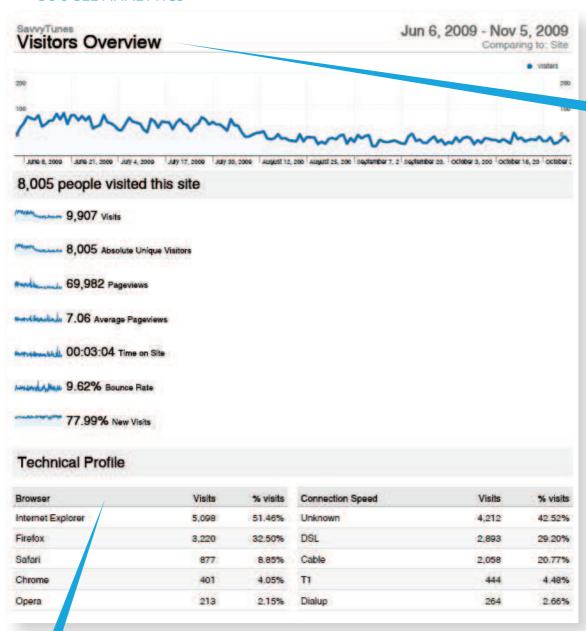
Visits 9,907 % of Site Total: 100.00%	Pages/Visit 7.06 Site Avg. 7.06 (0.00%)	00:03: Site Avg	ne on Site 04 (0.00%)	% New Visits 78.07% Site Avg. 77.99% (0.10%)	9.62% Site Avg. 9.62%	
Country/Territory		Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
Australia		5,080	10.48	00:04:59	70.59%	10.51%
United States		1,578	3.13	00:00:40	88.40%	7.16%
United Kingdom		446	5.44	00:02:13	79.60%	19.28%
Germany		268	3.37	00:01:13	80.97%	5.60%
Canada		257	3.75	00:01:21	79.77%	3.50%
Mexico		166	3.45	00:01:07	90.96%	6.63%
India		151	6.03	00:02:47	85,43%	7.959
France		150	3.67	00:00:48	86.00%	4.009
Italy		119	3.22	00.00.52	85.71%	7.569





www.savvytunes.com.au

#### - GOOGLE ANALYTICS





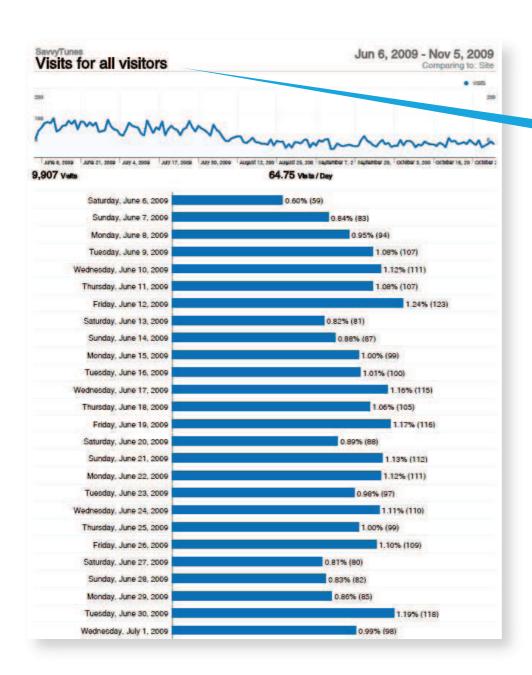
Visitors Overview includes how many visits, page views, time on site, bounce rate and new visits.

Browsers, visits, & connection speed



www.savvytunes.com.au

- GOOGLE ANALYTICS

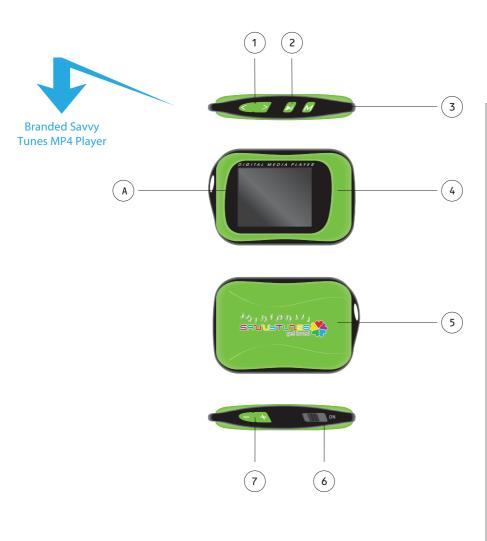


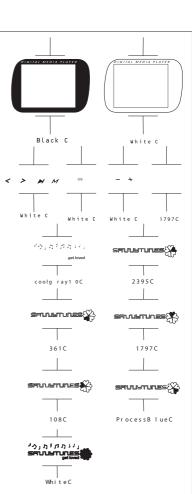




www.savvytunes.com.au

- CUSTOM BRANDED MP4 PLAYERS





PANTONE(彩通配色系統表)		OTHERS(其他部份)	MATERIAL PANTONE(	(原料彩通配色系統表)
1 802C( RUBBER)	7802C( RUBBER)	A Transparent (PMMA)	1234	Cool Gray 4C(ABS)
2 802C( RUBBER)			567	Cool Gray 4C(ABS)
3 Black C (RUBBER)				
4 802C( RUBBER)				
5 802C( RUBBER)				
6 Black C(RUBBER)				

RUBBER=橡膠



www.savvytunes.com.au

- CUSTOM BRANDED MP4 PLAYERS







pg.40



www.savvytunes.com.au

- CUSTOM BRANDED DIGITAL DOWNLOAD VOUCHERS



















Designed Savvy tunes Vouchers for purchase on the web only



www.savvytunes.com.au

THICKNESS 500 MICRON

- CUSTOM BRANDED SCRATCH PANNEL CARDS

DIGITAL LAMINATED CREO



CARD TYPE

CARD FRONT DETAILS					
LAMINATE	GLOSS*				
PERSONALISATION	NIL.				
COLOURS	CYAN	MAIERU	YELLOW	BLACK	
PANELS	NI.				
DRILLED OR EYELET	NIL.				
ADDITIONAL DETAILS	NE				

QUANTITY

SAMPLE









www.savvytunes.com.au

- LOGO DESIGN









www.savvytunes.com.au

#### - MAJOR ACHIEVEMENTS

The SavvyTunes store was developed as a way for SavvyTel www.savvytel.com.au to engage and reward their customers with added value for their consumer dollar. The focus was to build a point of difference in the consumers mind.

The message was that "SavvyTel represented exceptional value for money and provide excellence in customer loyalty by rewarding their customers brand loyalty". The focus of the system is to reward every consumer that purchased a phone recharge from SavvyTel with 25% of every phone recharge purchase with digital music. Please refer to the SavvyTunes store for the product and business model details.

The store and the business model is a growing success with other markets now being explored as potential places for the business model to be replicated.



Site Launch Date: 1st of August 2008.



Active Customers: 18,000 as at the 1st of August 2009.



Average daily site traffic: 300 users per day.



**Active Newsletter:** customers 15,000 and growing daily.

\$10 Gift Card

**Vouchers Sold:** Over \$1,000,000 in music vouchers have been issued as at 1st of August 2009 and growing daily.